

Programme	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
<b>Internal audit and performance management</b> UK and international perspectives (2 weeks)		11-22										
<b>Film, governance and society</b> Red tape and celluloid (1 week)		25-29										
<b>Lawyers and government</b> Managing change (2 weeks)			3-14									
<b>Freedom of information</b> Achieving open and transparent government (1 week)				31-4								
<b>Open for business</b> The role of government in attracting inward investment (1 week)				7-11								
<b>Good governance</b> UK and international perspectives (2 weeks)				14-25								
<b>Protecting society</b> Challenges in delivering effective prison and probation services (2 weeks)				21-2								
<b>When citizens complain</b> The role of the Ombudsman in improving public services (2 weeks)					12-23							
<b>Crisis communication in government</b> (1 week)						2-6						
<b>Putting people first</b> The key to improving public services (2 weeks)						9-20						
<b>Achieving better regulation</b> The UK state and private enterprise (1 week)						23-27						
<b>Heritage and culture</b> Challenge and innovation in policy and practice (1 week)						30-4						
<b>Public-private partnerships</b> The UK experience of roads and transport (1 week)									1-5			
<b>Managing elections</b> Techniques and perspectives (1 week)									8-12			
<b>Reward management</b> The strategic approach to pay and benefits (1 week)									15-19			
<b>Pension schemes: security, diversity and choice</b> The UK experience (1 week)									22-26			
<b>Access to justice</b> Police, courts and prisons (2 weeks)										6-17		
<b>Changing the law</b> Successful reform (1 week)										20-24		
<b>Government: image and information</b> The UK experience (1 week)										27-31		
<b>Trust in government</b> Promoting ethics, integrity and professional standards in public services (2 weeks)											3-14	
<b>Public service commissions</b> Professionalism, performance – excellence (1 week)											17-22	
<b>Policy and the public</b> Involving civil society in policy-making (1 week)											24-28	



## Internal audit and performance management

### UK and international perspectives

The programme is designed primarily for central, state and local government audit officials and personnel working for agencies or departments responsible for monitoring organisational performance. It will also be of interest to other individuals working in this field; for example, officials in development agencies; governance, audit, evaluation and civil service reform policy advisers; aid donors working with internal audit departments to improve coverage of aid projects, and local consultants engaged in audit and performance management assignments.

## Film, governance and society

### Red tape and celluloid

The programme is designed mainly for senior policy makers and executives working in government ministries and agencies, regulatory and funding bodies and in non-government organisations concerned with the funding, promotion, regulation or censorship of film industries.

## Lawyers and government

### Managing change

The programme is designed primarily for government lawyers and senior public administrators with responsibility for provision of government legal services. It is aimed at middle to senior level staff.

## Freedom of information

### Achieving open and transparent government

This programme offers a valuable opportunity to explore both the theory and practice of FOI legislation. The programme is aimed at parliamentarians, presidential/government advisors, policy makers and managers, lawyers and all those with a responsibility for, or an interest in, FOI and related issues.

## Open for business

### The role of government in attracting inward investment

The programme is designed primarily for senior officials in government ministries concerned with economic policy and regional development, national, regional and local agencies charged with attracting inward investment, those who advise companies on their overseas investment decisions, donor organisations looking to encourage investment promotion as part of their anti-poverty strategy and NGOs active in areas such as sustainability and anti-corruption.

## Good governance

### UK and international perspectives

This programme is designed primarily for central and local government officials involved in public service delivery or administrative reform, and representatives of non-government organisations concerned with governance issues. It will also interest other individuals working in this field, e.g. officials in development agencies, local consultants, policy advisers and media correspondents.

## Protecting society

### Challenges in delivering effective prison and probation services

This programme is aimed at policy makers, practitioners and senior decision-makers in the criminal justice sector, particularly those responsible for managing prison and probation services. It will also be relevant for lawyers, administrators and people concerned with the rights and welfare of those charged with or convicted of criminal offences.

## When citizens complain

### The role of the Ombudsman in improving public services

The programme is designed for ombudsmen and similar complaint-handling and human rights organisations and agencies and their senior staff. It will also be relevant for policy makers from countries which have an ombudsman system, which are in the process of setting one up or which are contemplating doing so.

## Crisis communication in government

This programme is for senior policy officials, managers responsible for operational planning, and public service communications specialists who are responsible for government/public service communications at times of risk and crisis. The programme is designed to help participants to develop effective communications strategies for when things go wrong, whether as a consequence of natural disaster or terrorist or other threats.

## Putting people first

### The key to improving public services

The programme is designed for senior managers responsible for delivering public services, in particular those with direct interface with the public. It will be of interest to participants who work in any area of public service, including central and local government, health and welfare services, education, the administration of justice and complaints adjudication.

## Achieving better regulation

### The UK state and private enterprise

The programme is aimed at policy advisers and senior decision-makers in governments changing the ways they regulate private or parastatal suppliers of utility and network services, especially those providing monopoly services in a global, free-market economy. The programme will cover regulation in both theory and practice, drawing especially on the UK experience.

## Heritage and culture

### Challenge and innovation in policy and practice

The programme is designed mainly for senior policy-makers and experts working in government ministries and

agencies and in non-governmental organisations concerned with the funding and promotion of heritage conservation and culture. Applications will also be welcome from those in the voluntary and private sector who wish to gain insights into the role of heritage and culture in economic development and to engage in dialogue with officials with responsibilities in this field.

## Public-private partnerships

### The UK experience of roads and transport

This programme explores experience with a wide range of public-private and public-public partnerships within the UK transport sector, particularly in relation to roads. It is designed to meet the needs of parliamentarians, senior staff from Ministries of Finance and Transport, senior road agency staff, bankers and financiers, organisations planning to bid for PFI/PPP contracts from government and consultants advising such organisations.

## Managing elections

### Techniques and perspectives

This programme is designed to offer election administrators and other election stakeholders the possibility to meet with counterparts in the UK and Europe to learn about their practices and experiences. The programme is also intended to provide hands-on, practical training to improve day-to-day management skills in election administration.

## Reward management

### The strategic approach to pay and benefits

This one-week study programme is aimed at policy-makers, human resource practitioners and senior decision-makers in the public sector. The programme will explore strategies being adopted to modernise the management of performance, pay and benefits in the public sector. It will focus on the UK and examine best practice in the public, private and not-for-profit sectors, with a view to sharing good practice with and among participants from a range of different backgrounds.

## Pension schemes: security, diversity and choice

### The UK experience

The programme is designed for politicians and senior public service managers responsible for public pension schemes, for administrators and managers of occupational and other non-government pension schemes and for all those interested in social protection issues.

## Access to justice

### Strategies for change

The programme is aimed at policy makers, practitioners and senior decision-makers across the justice sector, including lawyers, court administrators, police and prison managers, prosecutors and people concerned with the rights and welfare of those charged with or convicted of criminal offences.

## Changing the law:

### Successful reform

This one-week programme is designed for all those involved in law reform, including those working for law reform commissions, committees and institutes, law reformers working within governments and other major contributors such as parliamentarians, judges, academic lawyers and representatives from non-government organisations. Participants would most likely be working at middle to senior levels, and be equally from countries where law reform is a major priority, or from those where resources for law reform are much smaller.

## Government: image and information

### The UK experience

The programme is designed for government press officers, political and general editors from national newspapers, broadcasting organisations and news agencies as well as spokesmen/women from political parties and non-government organisations. The programme will also benefit other individuals with responsibility for disseminating information to the public.

## Trust in government

### Promoting ethics, integrity and professional standards in the public service

The programme is designed for senior policy makers and managers in the public sector, presidential or special advisers, parliamentarians, representatives from non-government organisations and all those with responsibility for, or a special interest in, public service ethics and good governance. It will be relevant for those working at national, regional, local or organisational level.

## Public service commissions

### Professionalism, performance - excellence

The programme is designed to meet the needs of Public Service Commissioners and their senior staff, parliamentarians and others involved in the preparation or implementation of a Civil Service Law, and senior policy-makers and managers concerned with improving the effectiveness of public officials.

## Policy and the public

### Involving civil society in policy-making

The programme is designed primarily for senior leaders in ministries, agencies and public bodies engaged in solving policy problems at national and local level; those responsible for civil service reform and development; senior representatives from organisations outside government such as non-government organisations, interest groups and policy research institutes, who wish to develop a better working relationship with the national policy-making process.

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